

Dear Friends:

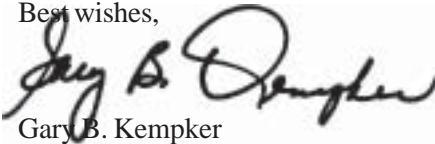
The Department of Corrections is proud to provide this resource guide to assist you in a civil, productive life.

The ***Community Resource Guide*** was designed to help you locate state and community-based programs and services. The programs listed complement the programs and services of the Missouri Department of Corrections.



The mission of the Missouri Department of Corrections is to keep the public safe. We do our best to help you obtain the skills necessary to be part of the community—keeping yourself, your family, your neighbors and your community safe and crime free. Now it is *your personal initiative* that will shape your future. Use these resources to help you succeed.

Best wishes,

A handwritten signature in black ink, appearing to read "Gary B. Kempker". The signature is fluid and cursive, written over a light gray rectangular background.

Gary B. Kempker

How to use this Resource Guide...

The information in this Community Resource Guide may help you locate services you need. You will find agencies offering assistance for housing, food and clothing as well as job search assistance. Tips on using the guide follow.

1. Locate agencies closest to your current residence.
2. Make a list of your needs and seek help for the one that is most urgent. For example, if you have a place to live, your most urgent need may be to look for a job. Locate employment assistance agencies. Continue to find assistance to meet other needs.
3. Missouri has a network of One-Stop Centers called Missouri

Career Centers that offer many services at one site. For example, you may look for a job, study for the GED, and seek family financial assistance at the same location.

4. The United Way organization in some towns supports services that may help you.
5. Churches and religious organizations may also provide assistance in your community.

Once you have made contact with a One-Stop Center or a social service agency you may find that these groups can help you locate other resources. Keeping notes about the contacts you make will be helpful. Use the suggestions below to save time and frustration. Take time to say thanks to those who assist you. They will be happy to know when you are employed or have made progress toward your goals.

How to ask a question and get results...

An effective call:

- Have a paper and pencil ready when you make a call.
- Be ready to give a brief but complete account of what you need—eliminate unrelated information.
- Be ready to provide your full name and contact information such as how or where you can be reached or get messages.
- If your inquiry involves an agency that uses an identifying case or file number (example: Social Security), have that number ready.
- Be sure to record the person or people's names and titles that you talk to and confirm their phone numbers in your notes since you may be transferred or routed through an electronic menu system.
- Keep your notes together on all of your contacts to each agency so that you can supply information when you make follow-up calls.

Space has been provided in this Resource Guide for making notes.

These tips apply to effective letters as well.

Missouri's One-Stop Career Center System

The primary purpose of the One-Stop Career Center System is to provide multiple services from many agencies at the same location to better serve job seekers and employers. The partners work together to determine customer needs and to provide a range of customer services that may include:

- Labor market information;
- Job search assistance;
- Computer bank of job openings;
- Career exploration activities;
- Training opportunities;
- Register for unemployment assistance.

Career centers serving the Southwest Region:

Branson Office

1756 Bee Creek Road • Suite B
Branson, MO 65616-7828
Phone (417) 334-4156
Serving Stone and Taney
counties

Joplin Office

730 S. Wall Avenue
Joplin, MO 64801-4542
Phone (417) 629-3000
Serving Jasper, McDonald
and Newton counties

Monett Office

511 S. Kyler Street
Monett, MO 65708-9313
Phone (417) 235-7877
Serving Barry and Lawrence
counties

Nevada Office

111 N. Elm Street
Nevada, MO 64772-2609
Phone (417) 448-1177
Serving Barton, Bates, Cedar
and Vernon counties

Springfield Office

1514 S. Glenstone
Springfield, MO 65804
Phone (417) 887-4343
Serving Christian, Dade, Greene,
Polk and Webster counties

Information on Missouri Career Centers
was provided by the
Missouri Department of Economic Development
Division of Workforce Development
<http://www.ecodev.state.mo.us/wfd>
email: lighthouse@wfd.state.mo.us

Multi-Service Agencies

Listed in alphabetical order by location, for example,
Boonville agencies are listed first and Washington last.

About the Kitchen, Inc.

420 E Commercial

Springfield, MO 65803

A ministry dedicated to meeting the needs of displaced persons by providing opportunities, health care services, educational programs, counseling service, job skills training, family support services, and spiritual nurturing.

New Life Evangelistic Center

Free Stores

167 State Hwy T (417) 336-5283
Branson, MO

831 S Moffet (417) 781-8994
Joplin, MO 64801

209 W Commercial (417) 864-5338
Springfield, MO 65803

23 S Main (417) 673-4511
Webb City, MO

Christian Associates

of Table Rock Lake (417) 739-3200
PO Box 398

Kimberling City, MO 65686

Emergency financial and emotional assistance.

Salvation Army (417) 339-4434

1819 W Hwy 76

Branson, MO 65616

Emergency assistance to victims of flood, major disasters and to needy local residents.

Division of Family

Services (417) 339-0063

1756A Bee Creek Rd

Branson, MO 65616

Women's Crisis Center

of Taney County (417) 335-3197

PO Box 282

Branson, MO 65615

Emergency support services for victims of domestic violence and their children.

St. Thomas the Apostle

Orthodox Mission (417) 882-2789

1330 E Walnut Lawn Street

Springfield, MO

The Least of These (417) 724-2500

101-A W Mt. Vernon

Nixa, MO 65714

Food pantry and clothing bank for Christian County.

Grand Oak Baptist

Mission Center (417) 869-4818

2854 W Grand

Springfield, MO 65807

Clothing and a food pantry for people in need. Requirement: Social Security Number.

Ozarks Area Community

Action Corp. (417) 862-4314

215 South Barnes

Springfield, MO 65802

OACAC helps economically disadvantaged families identify problems and find solutions.

Springfield Victory

Mission (417) 831-6387

203 W Commercial

PO Box 2884

Springfield, MO 65801

Emergency, educational and residential services to aid entry into society.

Underprivileged Schoolchildren's

Fund Springfield

Public Schools (417) 864-3857

940 N. Jefferson

Springfield, MO 65802

Provides clothing, shoes, glasses, school supplies and medical services on a limited basis.

Employment Assistance

Penmac Personnel Services

447 South Ave (417) 831-9100

Springfield, MO 65806

716 West Broadway (417) 326-2829

Bolivar, MO 65613

118 State Dr • Ste. A ... (417) 339-4193

Hollister, MO 65672

525 N Garrison (417) 358-7763

Carthage, MO 64836

306 W College (417) 637-2558

Greenfield, MO 65661

1329 E 32nd Street (417) 781-1009

Joplin, MO 64804

824 W 12th Street (417) 682-5660

Lamar, MO 64758

500 North 3rd (417) 582-0111

Ozark, MO 65721

1100 Spur Drive (417) 859-4545

Suite 140 • PO Box 68

Marshfield, MO 65706

405 Plaza Drive (417) 235-0133

Monett, MO 65708

115 Neosho Blvd.

Corner Place (417) 451-4475

Neosho, MO 64850

Division of Family Services—

Christian County

4715 Towne Centre Drive

Ozark, MO 65721

Administers state funded assistance programs.

Housing Assistance

The Family

Violence Center, Inc. (417) 837-7700

519 E. Cherry

Springfield, MO 65801

Short-term emergency protective
shelter for victims of family
violence.

New Life Evangelistic

Center (417) 781-8994

831 Moffet

Joplin, MO

Shelter for men.

New Life Evangelistic

Center (417) 336-5283

167 St Hwy T

Branson, MO

Shelter for women and children.

New Life Evangelistic

Center (417) 468-6188

3208 State Hwy 00

Marshfield, MO

Shelter for families.

New Life Evangelistic

Center (417) 864-5338

1536 N. Jefferson

Springfield, MO 65801

Women's and children's shelter.

The Kitchen, Inc. (417) 837-1500

1630 N. Jefferson Avenue

Springfield, MO 65803

Provides emergency shelter for
individuals and families.

Salvation Army

Emergency Shelter (417) 837-1540

New Start Housing (417) 862-5509

1707 W. Chestnut Expressway

PO Box 9685

Springfield, MO 65801

Helps homeless families with
children become self-sufficient by
providing temporary housing.

Notes

Metro Housing Finders..(417) 889-3880
1937 S. Glenstone
Springfield, MO 65804
Free rental finding service for the
Springfield Metro Area.

Christian Foundation(417) 831-5546
420 S Campbell
Springfield, MO 65806
Emergency shelter for men.

**Cottage Overnight
Lodging**(417) 778-7782
302 Vine
Alton, MO 65606
Cottages for rent, starting at \$35.

**Springfield Victory
Mission**(417) 831-6387
203 W. Commercial
Springfield, MO 65801
Emergency, educational,
residential services and men’s
shelter.

Notes _____

Food

**Women, Infant and
Children Program**(417) 864-1079
290 E Central
Springfield, MO 65802
Nutritional, educational and
supplemental food packages for
pregnant women, breast-feeding
women and children under five
years old.

**New Cuisine Food
Co-Op**(417) 890-9063
2050 E Wayland
Springfield, MO 65804
A cooperative food-buying club.

The Least of These(417) 724-2500
149 East Hwy CC
Nixa, MO 65714
Food Pantry and clothing bank
for low-income persons in
Christian County.

Clothing

Next-to-New Shop (417) 862-7708
 416 S Kimbrough
 Springfield, MO 65806
 Sells used clothing on
 consignment.

**Missouri Council of the Blind New
 Image Thrift Store** (417) 831-1488
 1445 W Kearney
 Springfield, MO 65803
 Thrift store.

**Children's Clothing Bank
 Bailey Education
 Center** (417) 869-4266
 501 W Central
 Springfield, MO 65802
 Distributes donated clothing to
 needy school-age children. Open
 9-3 on Wednesday. Call (417)
 831-2156 any other time.

Child Care

Head Start (417) 864-3430
 215 S Barnes
 Springfield, MO
 Head Start for three- and four-
 year-old children from low-income
 families, and children with
 disabilities. Free medical and
 dental care, psychological and
 disability services, two nutritious
 meals each day, and
 transportation. Sites are located
 in the counties of Barry, Christian,
 Dade, Dallas, Greene, Lawrence,
 Polk, Stone, Taney and Webster.
 Early childhood infant thru 3
 years.

**Western Missouri Migrant Education
 Center** (417) 235-6534
 305 E. Cleveland Ave.
 Monett, MO 65708
 Resources for migrant children,
 Title I, education program.

**Fair Haven Children's
 Home** (417) 862-6675
 3132 N Fair Haven Loop
 Strafford, MO 65757
 Home for abused, neglected,
 emotionally disturbed children.

Notes

Transportation

OATS Inc.

(417) 887-9272
3259 E. Sunshine
PO Box 4606
Springfield, MO 65808
Specialized transportation for
elderly and physically disabled
who qualify.

Rideshare Program (417) 831-7433
840 Boonville
Springfield, MO 65802
Carpool matching in Springfield
and a 17 county area.

City Utilities Transit

Services (417) 831-8782
1505 Boonville
Springfield, MO
Public transportation and para
transit services for general public
in Springfield.

Medical/Mental Health Care

MC+ for Kids 1-888-275-5908
Health insurance for children in
need under 19 years of age.

**Stone County Health
Center** (417) 357-6134
PO Box 125
Galena, MO 65656
Provides public health services to
all residents of Stone County.

**The Crisis Center of
Taney County, Inc.** (800) 379-0074
P.O. Box 282
Branson, MO 65615
Emergency support for victims of
domestic violence, sexual assault
and their children.

**OACAC Christian County
Neighborhood Center** (417) 581-7631
429 South Street
Ozark, MO 65721
Family life skills workshop. Rental
and energy bill assistance,
depending on funding available.
Referral source.

Substance Abuse Services

Oxford House

Group homes for recovering substance abusers.

Catalina (417) 887-7783
1674 S. Catalina Ave.
Springfield, MO 65804
Men's House

Cherokee (417) 869-3286
1558 W. Cherokee St.
Springfield, MO 65807
Men's House

McCann (417) 863-0244
820 S. McCann Ave.
Springfield, MO 65804
Women's House

Southern Hills (417) 882-2667
3215 E S. Hills Blvd.
Springfield, MO 65804
Men's House

Moffett (417) 623-4347
529 S. Moffett Ave.
Joplin, MO 64801
Men's House

Branson (417) 332-0273
403 Pocahontas St.
Branson, MO 65616
Men's House

Ozarks National Council on Alcoholism and Drug Dependence

205 St. Louis • Suite 407
Springfield, MO 65806
Provides information, education,
referral and prevention services
concerning alcohol and other
drugs.

CSTAR and Bridgeway Substance Abuse Treatment Program

Columbia Hospital North
2828 N. National
Springfield, MO 65803
Treatment and counseling for
individuals and families.

Door to Hope FCR

908 Camp Clark Hill
Galena, MO 65656
Varied services for substance
abuse; state certified DWI traffic
offender programs; individual and
family counseling.

Legal Services

Legal Aid of Southwest Missouri (Springfield) 1-800-444-4863
2872 S. Meadowbrook Avenue, Springfield 65807

Legal Aid of Western Missouri (Joplin) 1-800-492-7095
209 West 6th Street, Joplin 64801

Notes _____

Adult Education Programs

Adult Literacy Center(417) 683-2765
PO Box 338
Ava MO 65608

Carthage R-IX(417) 359-7026
609 River
Carthage, MO 64836

West Campus(417) 625-5263
102 Schifferdecker
Joplin MO 64801

**Lebanon Technology
& Career Center**(417) 532-8651
757 Brice Street
Lebanon MO 65536

Crowder College(417) 455-5490
601 Laclede
Neosho, MO 64850

**Nevada Regional Technical
Center**(417) 448-2016
Bowman Building
2015 N West
Nevada, MO 64772

**Ozark Technical Community
College**(417) 895-7150
725 E. Brower • P.O. Box 5958
Springfield, MO 65801

**Texas County Technical
Institute**(417) 967-5466
6915 S. Hwy 63
Houston, MO 65483

**West Plains R-VII
School District**(417) 256-7788
613 W. First St.

GED Testing Centers

**Missouri Southern
State College**(417) 625-9324
Student Support Center
3950 E. Newman Rd.
Joplin, MO 64801

Crowder College(417) 455-5490
New Hall Student Services
601 Laclede
Neosho, MO 64850

**Southwest Missouri
State University**(417) 836-5116
Counseling and Testing Center
Carvington Hall, Room 311
901 S. National
Springfield, MO 65804

**Southwest Missouri
State University**(417) 255-7940
Academic Support Center
128 Garfield St.
West Plains, MO 65775

Information/Hotlines

Aging Information & Referral
Services for mental and physically
disabled.....800-235-5503

Cancer Information
Service.....800-422-6237

Center for Disease Control
(Sexually transmitted diseases and
Aids Hotline).....800-227-8922

Child Abuse
Neglect Hotline.....800-392-3738

Childhood Lead Poisoning Prevention
(Environmental Health and Communi-
cable Diseases).....866-628-9891

Child Support
Enforcement.....800-859-7999

Consumer Complaints.....800-392-8222

Crime Victims
Assistance Program.....800-347-6881

Crisis/Suicide Hotline
(Adult Stabilization Unit)..800-833-3915

Drug Help Hotline.....800-662-4357

Focus on Recovery
Hotline.....800-222-0828

Elderly Abuse
Neglect Hotline.....800-392-0210

Legal Advocates for
Abused Women.....800-527-
 1460

MC+ for Kids.....888-275-5908
 Health insurance for children in need.

Medicare Information.....800-633-4227

National AIDS Hotline.....800-342-2437
Spanish:..... 800-344-7432
TTY:..... 800-243-7889

National Childcare
Information.....800-616-2242

National Domestic
Violence Hotline.....800-799-7233

Parental Stress Helpline...800-367-2543

Poison Control
Center (Missouri).....800-366-8888

RAINN (Rape, Abuse, Incest National
Network).....800-656-4673

Rape Hotline.....314-531-RAPE

Shelter for Battered Women
Children Rape and Abuse
Crisis Center.....800-303-0013

Social Security
Administration.....800-772-1213

TANF/Food Stamps.....800-392-1261

Veterans Information.....800-827-1000

Probation and Parole Offices

Joplin (417) 629-3200
1919 N. Rangeline Rd. 64801

Springfield 10 (417) 888-4203
2530 S. Campbell Suite H 65807

Springfield 10R (417) 895-5700
1735 W. Catalpa Suite A 65807

West Plains (417) 256-6178
1580 Imperial Center 65775

Nevada (417) 448-1250
330 S. Prewitt 64772

Branson (417) 334-5613
225 Church St. 65616

Identification Cards

Department of Revenue (573) 751-2989
Motor Vehicles and Drivers Licensing

Notes

For further information,

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